

To: All Waiver and Personal Assistance Providers Participating in the Nebraska Medicaid Program
From: Jeremy Brunssen, Interim Director
Date: September 3, 2020
Re: Electronic Visit Verification Training and Launch Date

This bulletin is being issued to give providers an update on DHHS's new Electronic Visit Verification (EVV) system for certain HCBS waiver and Personal Assistance Service providers, scheduled to launch later in 2020. This update includes information on an updated launch date for the EVV system and details on training sessions.

The EVV system's new Go-Live date is November 1, 2020

Beginning November 1, the new EVV system will be available for providers to use for time and attendance billing. This is a change from the multiple launch dates DHHS had previously planned. Agency providers with third-party EVV vendors must be production-ready no later than October 9, 2020.

DHHS will no longer accept paper billing documents from HCBS waiver and Personal Assistance Service providers after November 28, 2020.

With this new launch date in place, the EVV project team will focus on outreach to providers who face technological challenges to help them transition from paper-based timesheets to EVV.

Training Registration is Now Open

EVV online training registration will be available at Tellus's website. The training sessions will be live and allow for questions. Providers are encouraged to register for training and can attend training as many times as they wish. Tellus's webinar is also recorded, which gives providers 24/7 access to watch training videos whenever needed. Training will start in September.

To register for the online training webinar, please go to <https://4tellus.com/training/>

- Independent Providers, please sign up for the training labeled "Nebraska DHHS Independent Providers."
- DD waiver providers using Therap and agency providers who have third-party EVV vendors only need to attend the Claims console training

If you have any questions, please email us at: DHHS.MedicaidFA-EVV@nebraska.gov

For more information on the EVV project, and to subscribe for updates, please visit our dedicated webpage at <http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>.

Provider Bulletins, such as this one, are posted on the DHHS website at <http://dhhs.ne.gov/pages/Medicaid-Provider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.